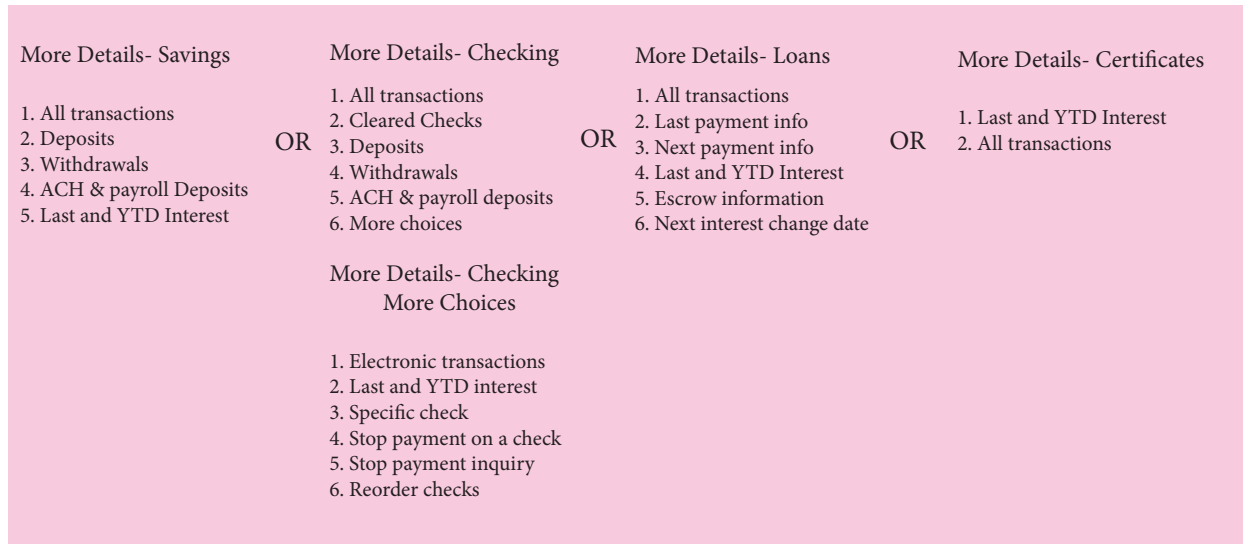
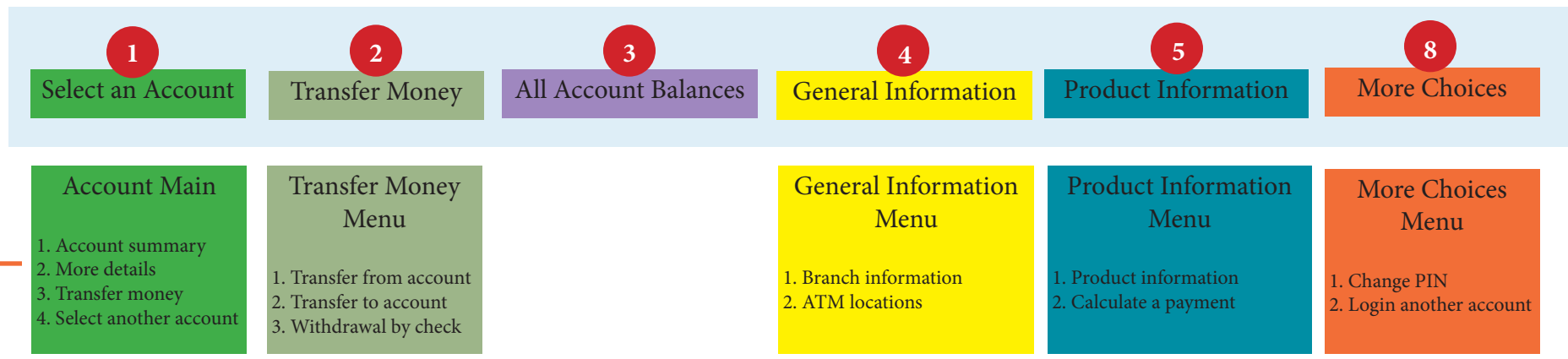




**POWER CONNECTION MENU**

Your call flow may be different from this example based on the options you choose



**Using the Main Menu**

You'll only hear a list of options that make sense for you, based on the type of account you have with the credit union - allowing you to finish transactions faster.

When you call you'll hear four main menu options:

- 1 - Select an Account**  
For account transactions and inquiries you'll always be asked to enter your account number and PIN.
- 2 - Transfer Money**  
For account transactions involving transfers.
- 3 - All Account Balances**  
For getting quick balance of all your accounts.
- 4 - General Information (optional)**  
To get general information about branch and ATM locations
- 5 - Product Information (optional)**  
To get product information or use a quick calculator to estimate a payment on a loan.
- 8 - More Choices**  
To change your PIN or log into another account.

- Quick Tips**
- Press # to return to the previous menu
  - Press \* to repeat the list of options you just heard
  - When entering dollar amounts, use \* to represent the decimal point
  - To access account information, always have your account number (s) and PIN handy
  - Press the desired key at any time during the voice message. You can interrupt the system at any time to move ahead at your own pace.